

Policy of integrated management system of the company „**INGRAD ENERGO**“ d.o.o. is an integral part of the overall company business policy.

### „**INGRAD ENERGO**“

d.o.o. specializes in designing and installation of thermal-power facilities, gas installations and thermal-technical installations systems, establishing long-term business contacts regarding representation, co-operation and sales of technologies; the company takes care to ensure environmental protection as well as protection of the health and occupational safety of all employees, implementing all legal regulations and upholding constant professional advancement and application of knowledge for enhancement of our services and business processes.

### The goals of our business are based on:

- • Meeting requirements and fulfilling expectations of end users;
- • Meeting the highest standards pertaining to our products and services ;
- • Aspiration to ensure permanent presence on the local and foreign market ;
- • Wish to establish long-term and partner relations with our suppliers;
- • Constant endeavors to enhance the quality of our products and services;
- • Supporting and stimulating creativity of the employed, their initiatives and responsibilities for integrated management system;
- • Advancing organization of work with the aim towards rational use of all materials, energy, water and soil and preventing accidents and incidents at work ;
- • Decreasing the overall waste and removal of waste, that cannot be processed in a way that does not jeopardize the environment;
- • Improving effects on environmental protection;
- • Identifying risks in view of the known causes of injuries and sicknesses related to work processes and environment
- • Permanent training of all employees in the field of environmental protection and occupational safety in order to acquire new skills and raise the awareness of all employees ,

Supreme professionalism in conduct of their duties enable all employees of „INGRAD ENERGO“ d.o.o. to give their contribution to accomplishment of above-mentioned goals.

Integrated system of management „**INGRAD ENERGO** „, d.o.o. is harmonized with requirements of standards ISO 9001, ISO 14001 and OHSAS 18001 and enables us to perform our work duties well, always and in every place.

Policies of integrated management system is occasionally reviewed and modified, when required.

We expect full support of all employees of „**INGRAD ENERGO** „ d.o.o in implementation of the set policy of integrated management system.

Loznica, October 2012 Director „INGRAD ENERGO“ d.o.o. Loznica Dragan Jošić

## **SERTIFIKATI**

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## **TUV ISO, OHSAS**

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